

For Internal Use Only

Ref: WWW001 / /



11 Broad Street Parade
Barry, Cardiff, CF62 7AN
Phone: 0800 8499 123 Fax: 0800 8499 124
Email: sales@123telecom.co.uk

Account Application and Service Agreement

Contact Name: Title: Name: Surname:

Company:

Invoice Address:

Phone: Fax: Email:

Installation Address (if different):

Table with 5 columns: TELEPHONE NUMBER or 'NEW LINE', CURRENT LINE RENTAL PROVIDER, POSTCODE FROM BT BILL or 'N/A', NO. OF LINES / CHANS & LINE TYPE \*\*, 123 LINE RENTAL CHARGE Or 'CALLS ONLY'. Includes an example row with values like 01234 567890, BT, AB12 3CD, 1, Analogue, £13.72.

\*\* Valid Line Types are: Analogue, ISDN2, ISDN30, Featureline or Highway

UK Local/National Rate: ppm O2/Orange/T-Mobile/Vodafone Rate: ppm Contract Term: months

Service Agreement Between 'The Customer' (Named above) and 'The Supplier' (123Telecom Limited)

- 1. Completing this application form authorises 123Telecom Limited to take over the above services from your current telecommunications service provider(s).
2. 'Calls Only' services will be implemented using the industry standard Carrier Pre Select system known as 'CPS' unless otherwise agreed.
3. 'Line Rental & Calls' services will be implemented using the industry standard BT Wholesale Line Rental system known as 'WLR'.
4. It is the customers' responsibility to ensure there is no Least Cost Routing programmed 'LCR' into their telephone system...
17. All prices quoted in this service agreement are exclusive of VAT.

Mandate & Authority I, an authorised representative of the company, agree to the terms & conditions above and request that 123Telecom Limited proceed to open an account and provide the services requested.

Name: Signature: Position: Date:





**1 2 3 TELECOM**

PLEASE FAXBACK THIS FORM TO  
0800 8499 124, OR SCAN AND EMAIL TO  
TEAM@123TELECOM.CO.UK, OR POST TO:

123Telecom Limited  
11 Broad Street Parade  
Barry  
Vale of Glamorgan  
CF62 7AN

Instruction to your  
Bank or Building Society  
to pay by Direct Debit

Originator's Identification Number

8	3	7	1	7	0
---	---	---	---	---	---

Reference Number (For 123Telecom use only)

--	--	--	--	--	--	--	--	--	--

Name(s) of Account Holder(s)


Bank/Building Society account number

--	--	--	--	--	--	--	--	--	--

Branch Sort Code

--	--	--	--	--	--

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

**Instruction to your Bank or Building Society**

Please pay 123Telecom Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this Instruction may remain with the 123Telecom Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Print Name(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer

## The Direct Debit Guarantee

- λ This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- λ If the amounts to be paid or the payment dates change 123Telecom Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- λ If an error is made by 123Telecom Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- λ You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.